



Halton Information Providers

Halton Seniors Services Directory

Purpose: to provide an introduction to the Halton Seniors' Services Database, which connects seniors and their families with community information and services.

By the end of this presentation you will be able to:

- Access the Halton Seniors Services Database;
- Effectively search for records in the Halton Seniors' Services Database; and
- Identify core organizations for senior services.

Halton Information Providers

Who we are...

- ▶ Originally formed in the late 1980s
- ▶ Partnership between Burlington, Halton Hills, Milton, and Oakville public libraries and The Halton Resource Connection
- ▶ Data providers for the Hamilton Niagara Haldimand Brant Community Care Access Centre, Ontario211, thehealthline.ca and others

Halton Information Providers

What we do...

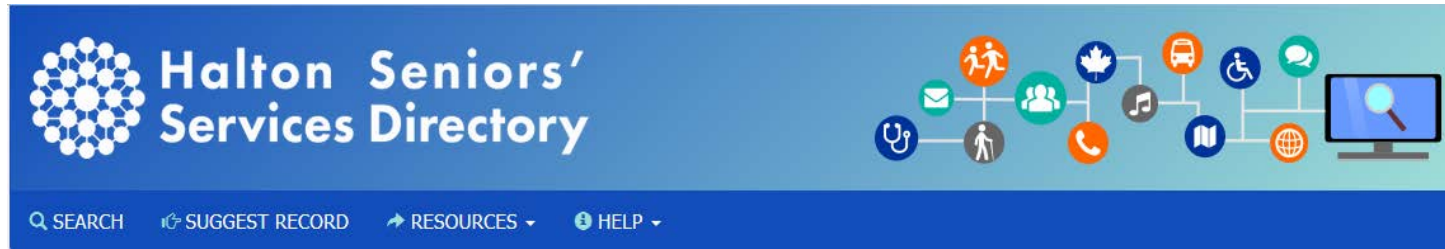
- ▶ Provide free and confidential Information & Referral
- ▶ Connect people with community and social services
- ▶ Maintain the Halton Community Services Database

Halton Community Services Database



- ▶ hipinfo.ca → online database
- ▶ Broad range of programs → basic necessities of life to personal growth
- ▶ Supports the needs of Halton residents
- ▶ Editors maintain consistent and credible standards
- ▶ Information gathered from organizations
- ▶ Records updated at least once per year

Halton Seniors' Services Directory



- ▶ Seniors' view - seniors.hipinfo.ca
- ▶ Collection of records geared toward older adults
- ▶ Launched in 2016
- ▶ Can be accessed online (computer, tablet, phone)

Using the Seniors' View

- ▶ Four ways to search:
 1. Search by Keyword
 2. Explore by Category
 3. Browse by Organization
 4. Record Number

Using the Seniors View

Search by Keyword

Enter one or more search terms Serving Select a Community

Keywords Organization Name(s) Service Categories

Explore by Category

Serving Select a Community

ABUSE & CRISIS INTERVENTION	ARTS / CULTURE	CAREGIVER SUPPORT	COMMUNITY HEALTH
DRIVING & TRANSPORTATION	END OF LIFE	FINANCIAL ASSISTANCE	HOME SUPPORTS
HOUSING	LEGAL / GOVERNMENT	MEMORY LOSS & DEMENTIA	RECREATION
RELIGIOUS ORGANIZATIONS	SAFETY	SPORTS	VETERANS SERVICES

Browse by Organization

0-9 **A B C D E F G H I J K L M N O P Q R S T U V W X Y Z**

Record #

e.g. ACT0001

Using the Seniors View

Canadian Red Cross

Site: [Burlington Branch](#)

Service: Meals on Wheels

[Add Record](#) | [Suggest Update](#) | [Suggest New Volunteer Opportunity](#) | [Print Version \(New Window\)](#)

Share:

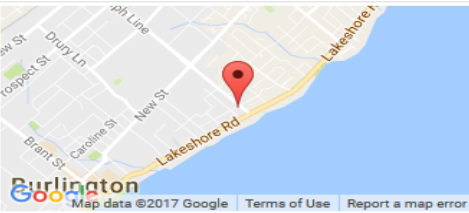


Record #: BTN4825 Last Full Update: 12 Apr 2017

Contact Information

Office Phone	905-637-5664
Fax	905-637-2577
E-Mail	burlington@redcross.ca
Website	www.redcross.ca
Social Media	Facebook: www.facebook.com/canadianredcross Flickr: www.flickr.com/photos/canadian_redcross/ Twitter: twitter.com/redcrosscanada YouTube: www.youtube.com/user/canadianredcross
Primary Contact	Rachelle Savoie, Community Services Assistant; Phone: 905-637-5664 ext 102
Alternate Contact	Amanda Baker, Community Services Coordinator; Phone: 905-637-5664 ext 103

Site Information

Located In Community	Burlington
Address & Map	262 Guelph Line Burlington, ON L7R 3K7 View Google Map 
Intersection	Guelph Line and Lakeshore Rd
Physical Access	Partially Accessible - Washroom and parking accessible * front door has ramp but no automatic door opener

Agency Overview

About This Agency

Canadian Red Cross

A volunteer-based community agency offering a wide range of humanitarian services.

1 Agency Locations [Show Listings]

3 Agency Services [Hide Listings]

Canadian Red Cross, Burlington Branch

Services Include: Transportation To medical, dental and hospital appointments and adult day programs, see separate record here Meals On Wheels: Hot or frozen meals for those with difficulty handling f ...

→ Meals on Wheels, Burlington Branch

Nonprofit program that provides hot or frozen meals for those who have difficulty preparing food. Special diets can be accommodated, including: * diabetic * low fat * low residue * low cholesterol * I ... [More]

Transportation, Burlington Branch

Non-emergency door-to-door transportation services for seniors and people with disabilities who are unable to access other means of transportation * offered to and from medical appointments and treatm ... [More]

Locations for this Service

1 Location(s) for this Service

Burlington Branch

262 Guelph Line
Burlington, ON L7R 3K7

[View Google Map](#)

Searching Reminders

- ▶ Point and click
- ▶ Senior-specific records
- ▶ How-to-find records
- ▶ Located in vs. Serving
- ▶ Select language
- ▶ Database logo

Core Organizations

- ▶ Community Resources
 - ▶ Information Burlington
 - ▶ 211
- ▶ Health Services
 - ▶ Telehealth Ontario
 - ▶ HNHB CCAC
 - ▶ Assistive Devices Program
- ▶ Housing Options
 - ▶ Halton Housing Help
 - ▶ HATCH

Core Organizations

- ▶ Transportation and Driving
 - ▶ Burlington Transit
 - ▶ Canadian Red Cross
 - ▶ Ministry of Transportation
- ▶ Volunteer Support
 - ▶ Acclaim Health
 - ▶ Links2Care

Conclusion

- ▶ Questions?
- ▶ Contact: Paula Garton-Hudspeth
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